

**GUJARAT TECHNOLOGICAL UNIVERSITY**  
**DIPLOMA ENGINEERING – SEMESTER – III EXAMINATION – SUMMER 2016**

**Subject Code: 330001****Date: 09- 05-2016****Subject Name: Human Resource Management****Time: 02:30 PM TO 05:00 PM****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.
4. Each question carry equal marks (14 marks)

- Q.1 (a) Define Human Resource Management. Explain main functions of Human Resource Management. 07
- (b) Discuss the classification of Human wants. 07
- Q.2 (a) Define motivation. Explain its importance in Human Resource Management. 07
- (b) Explain Maslow's need hierarchy and discuss its importance in the HRM. 07
- OR
- (b) Discuss factors affecting Job Satisfaction. 07
- Q.3 (a) Explain stages of group formation. 07
- (b) Describe the methods for increasing the Interpersonal Competence. 07
- OR
- Q.3 (a) Discuss the Influence of Leadership in Human Resource Management 07
- (b) Explain different types of groups. 07
- Q.4 (a) Define Job Analysis. What are its uses? 07
- (b) Explain the concept of the stress and its causes resulting in stress. 07
- OR
- Q.4 (a) Explain the Need & Importance of Employee Training. 07
- (b) Explain factors affecting Decision Making. 07
- Q.5 (a) Explain the meaning and functions of Trade Unions. 07
- (b) Explain attributes of stress. 07
- OR
- Q.5 (a) Define Communication & explain its types. 07
- (b) Explain Objectives of Communication. 07

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