

Seat No.: \_\_\_\_\_

Enrolment No. \_\_\_\_\_

**GUJARAT TECHNOLOGICAL UNIVERSITY****MBA (AM) - SEMESTER – 5 • EXAMINATION – WINTER - 2016****Subject Code: 4150501****Date: 24/11/2016****Subject Name: Organizational Behaviour****Time: 02.30 PM TO 05.30 PM****Total Marks: 70**

Instructions:

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

- Q.1** (a) What are the challenges and opportunities for OB? Explain in detail. **07**  
 (b) Explain Big Five Personality Model. **07**
- Q.2** (a) Explain the following terms: **07**
- Core Self-Evaluation (Self-perspective)
  - Machiavellianism
  - Narcissism
  - Self-Monitoring
  - Type A & B Personality
  - Proactive Personality
  - Risk Taking
- (b) Explain Group Formation process in detail. **07**
- OR**
- (b) Discuss Transactional Analysis in detail. **07**
- Q.3** (a) Discuss the issues of quality work life and its impact in detail. **07**  
 (b) How can we make Decision – making effective in Group? Support your answer with valid reason. **07**
- OR**
- Q.3** (a) Explain the concept of organizational citizenship behavior. **07**  
 (b) “Organizational culture is the set of assumption, belief, value and norms that are shared by an organization’s members” Evaluate the statement. **07**
- Q.4** (a) Define power and explain types of power with suitable example in detail. **07**  
 (b) Write a detail note on Corporate Social Responsibility in detail. **07**
- OR**
- Q.4** (a) Discuss types of conflicts and process of management of conflict in detail. **07**  
 (b) Explain Equity theory in detail with suitable examples. **07**
- Q.5** (a) Explain the following key elements of Organisation Design: **07**
- Work specialization
  - Departmentalization
  - Chain of command
  - Span of control
  - Centralization and decentralization
  - Formalization
- (b) Explain the Behavioral Theories of Leadership. **07**
- OR**
- Q.5** (a) Write a detailed note on Resistance to Change and Overcoming Resistance to Change. **07**  
 (b) Explain MARS Model of Individual Behaviour. **07**

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