Enrolment No.\_\_\_\_\_ Seat No.: \_\_\_\_\_

## **GUJARAT TECHNOLOGICAL UNIVERSITY**

MBA (AM) - SEMESTER - 08 • EXAMINATION - SUMMER - 2017

	•	Code: 4180509 Date: 01/06/20	17
Subject Name: Human Resource Development Time: 10.30 am to 01.30 pm Instructions:  1. Attempt all questions.  Total Marks: 70			70
	2. 3.	Make suitable assumptions wherever necessary.  Figures to the right indicate full marks.	
Q.1	(a)	What is Human Resource Development? Explain Training and HRD Process Model in length	07
	<b>(b)</b>	What is Training? What are the Training methods and techniques?	<b>07</b>
Q.2	(a) (b)	What are the Role and competencies of an HRD Professional? What are Human Resource Development Functions?  OR	07 07
	<b>(b)</b>	What is Task Analysis? Write the process of Task Analysis	07
Q.3	(a) (b)	Write about – The Make Versus Buy Decision Details required preparing a Lesson plan. Explain in length  OR	07 07
Q.3	(a)	What are the Training materials provided? Explain several factors to be considered in training methods and media.	07
	<b>(b)</b>	Write a short note on – Career Management	07
Q.4	(a)	What is Training and Development? Write the two main Training Delivery Methods in detail	07
	<b>(b)</b>	Explain KirkPatricks's Evaluation Framework.  OR	07
Q.4	(a)	Write about Counseling, Mentoring and Coaching in detail with suitable examples.	07
	<b>(b)</b>	Discuss the 5 stage model of Career Development with suitable example	07
Q.5	(a) (b)	Explain the three levels of Need Analysis in detail. Write about Management Training and Experiences.  OR	07 07
Q.5	(a)	Explain the concepts –  1. Interpersonal skills (2)  2. Professional developments (2)  3. Technical Skills (2)  4. Performance Management (1)	07
	<b>(b)</b>	Prepare a Lesson Plan of One Day Communication skill Training Program in the company.	07

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